

# ALPHA HELP DESK

SOLUTIONS BY ALPHA TECHNOLOGIES



**I.T. Support Costs Killing Your Bottom Line? Tired of not receiving timely technical support?**

**Does it take hours, days or weeks to get HELP? Not interested in hiring additional staff and overhead?**

## Monthly Help Desk

3 hrs/month @ \$120/hr

4 hrs/month @ \$110 /hr

5 hrs/month @ \$105/hr

10 hrs/month @ \$100/hr

25+ hrs/month @ \$90/hr



## Help Services

PC Issues — Server Issues

Switching — Routing

Firewall – VPN

Cisco IP Telephony

Email-Exchange-Outlook

Patch Management

Scheduled Maintenance

Help format is Remote Help & Connectivity.

**Alpha Help Desk service is one simple monthly bill that your company can budget.**



WHERE TECHNOLOGY TALKS



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